

THIS ISSUE - why is an oversized builder visiting sites? what would happen in an emergency? Higgins Homes are a great investment, creating a piece of history at Maldon, who has 'tied the knot'? and two new arrivals!

link

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the monthly Higgins Group news update

Introducing... Ivor Goodsite



Ivor Goodsite is a costumed character developed by the Considerate Constructors Scheme to promote all that is positive about the UK construction industry to a young audience. Children at the St Mary's nursery in Neasden - which is only 40 feet away from the site gates of our Ebony Court development, recently had a visit from 'Ivor Goodsite'. As safety is our number one priority we aim to



make sure that through this fun and educational mascot the children get involved with aspects of Health and Safety at an early age.

Safeguarding our future

Every business and organisation can experience a serious incident, which can prevent it from continuing normal operations. This can happen any day at any time. The potential causes are many and varied: flood, explosion, computer malfunction, accident, and grievous act... the list is endless.

Our entire central operation is based at One Langston Road so in the event that there wasn't a 'Business Continuity Plan' (BCP) and a disaster should occur, there would be no building, no plan and therefore no business!

You can breathe again... as we have developed a very strong plan that covers a whole range of situations, up

to and including, the extreme of losing the use of One Langston Road for a considerable time. We have developed teams who have specific roles and objectives to recover the business operation returning to pre-incident levels as soon as possible.

For further information on how this is implemented please look at the presentation on ECM under 'Business Continuity' or contact Charles Green at charles.green@higgins-group.co.uk

Higgins

Higgins Homes Higgins quality homes are a good investment



As the housing market begins to recover Higgins Homes' iconic development, Ice, has seen a rise in the number of property investors. Multiple buyer David Jordan, taking advantage of the strong rental market and lower property prices.

David, a 59 year old food company shareholder, (Jordans & Ryvita) from Bedfordshire, purchased 3 two bedroom apartments at Ice, and each apartment has already been let.

"Despite the recent setbacks with property values, I see the property market in a very positive light. It is, of course, important to choose the right development and I would never buy anything that I wouldn't live in myself. Ice is an ideal investment because it is in a very central location, has fantastic transport links and the apartments are modern and easy to maintain.

I see these apartments as both long and short term investments, so much so, that my son has also purchased one in the same building!" David Jordan



Prices at ICE start from £169,950 for a two bedroom apartment with balcony and underground parking space. The sales and marketing suite and two show apartments are open daily between 10am and 5pm. For further information please contact the marketing suite on telephone: 01438 362 712

Higgins Construction Latymer School Celebrations



Higgins Construction PLC recently celebrated with Latymer School, Vhh Architects, Structural engineer Price & Myers and Mechanical engineers Max Fordham as a milestone stage was reached on this new £8.3m Science and Library Building.

The building is constructed as a 4 storey concrete frame with a steel framed roof and the building is a

naturally ventilated atrium building that will house the School's science department of 13 laboratories. The Library will occupy the ground floor where it will be fully integrated with the life of the School.

We are extremely proud to be involved in this project which will be at the forefront of education and will incorporate technologies for the future.

Charter House residents make a bit of history



To mark the completion of our environmentally friendly new build scheme in Maldon the local residents have buried a time capsule. This has been registered with the British Museum and the Time Capsule Society, and as it is built from stainless steel it is intended to last for 100 years!

Most of the contents were created through a community project with year seven pupils at The Plume School in Maldon, which Higgins Construction and Moat Housing organised. The capsule also included letters from the

Town Mayor of Maldon, Councillor Michael Bentley, from Richard Higgins, Chairman of Higgins Group PLC, from Jason Amos, Moat's senior development manager and from a previous resident of Charter House, who lived there prior to the building's redevelopment.

Moat's community development officer, Caroline Kay, said; "Charter House is a fantastic new scheme and we wanted to acknowledge its position within the Maldon community with this time capsule burial. Partnership working with the local neighbourhood is so important with a new development and the Plume School students can feel proud that they have got involved and played their part in Maldon's history!"

Information Systems (IS) ...gone up in smoke



As part of the Higgins Business Continuity plan (BCP), the IS department have just finished a project review called Disaster Recovery (DR).

DR is a procedure that IS follows for the recommencement of systems like ECM, CyberQube, Coins and communications such as email and telephony in the event of a major disaster happening at Langston Road.

The IS department have a DR site located 40 miles away from Langston Road which is a replica of our data centre based centrally at Langston Road.

These systems are real time replicated, meaning as you save a document within ECM or an email arrives in your mailbox this is automatically replicated over to the DR systems to prevent any loss of data in the event of a disaster happening at a precise time.

Facts...

- 90% of businesses that lose data from a disaster are forced to shut down within 2 years of the disaster.
- 50% of businesses experiencing a computer outage will be forced to shut within 5 years.
- 20% of all companies will suffer fire, theft, flood or storm damage, power failures, terrorism or hardware/software disaster. Of those without a business continuity plan:
 - 43% will never re-open
 - 80% fail within 13 months
 - Less than 50% of all organisations have a business continuity plan
 - 80% of companies have not developed any crisis management to provide IT coverage sufficient to keep the business operational

Source: London Chamber of Commerce

To contact us call: from site: 020 8498 6500 (Langston Road: Extension number 6500) or e-mail: IShelpdesk

WELCOMES

We would like to welcome **Amanda Kelley** who has recently joined us as a Resident Liaison Officer and **Allan Ronald**, who is currently a site based Building Surveyor and will be transferring to Pre-Construction Department on Monday 2nd November 2009 as the new Sustainability Manager - welcome to the team!

LONG SERVICE

Celebrating almost 100 combined years of service is **Chris Warner** - 35 years, **Sue Daniels** 30 years, **Kenny Taft** 10 years, **Kim Brooks** 10 years and **James Parish** 10 years. Many congratulations and sincere thanks are sent to you all for your commitment and hard work.

WEDDING BELLS HAVE BEEN RINGING

Congratulations are sent to **Mike Waller** and **Hannah White** on their recent wedding. They had a glorious day at Boys Hall, Ashford giving them a fantastic start to married life. We wish you both many years of happiness.

DOUBLE TROUBLE AND JOY

Many congratulations are sent to **Kay Wilson**, Snr RLO, on the safe arrival of **Joe Stephen** who was born on Sunday 20th September, weighing in at 7lb 5oz. Wishing your gorgeous baby boy brings you bundles of joy.



Joe Stephen



Lucie Mae

Baby number 3 arrived for **Warren** and **Yasmin Pitts** on the 12th October. **Lucie Mae** came into the world at 7.12 am weighing 6lbs

6ozs - we are sure that mum and dad are already used to those early mornings but wish them all well and lots of happiness.

A MINUTE WITH... SUSAN ANDREWS SUBMISSION CO-ORDINATOR

Career highlight?

Completing my 10 years service

Professional inspiration?

My Grandad

Best advice?

Anyone who lives within their means suffers from a lack of imagination (Oscar Wilde)

Favourite film?

Death Becomes Her

Favourite book?

Twilight

Favourite Building?

Sydney Opera House



Favourite Song/Album?

I Wanna Dance with Somebody

Favourite Restaurant?

The Ritz

One luxury you will keep despite the credit crunch?

Going to the Cinema

UPDATE ON THE GOSSIPING LEAGUE

If you wish to email your future tender gossips please send to the following email address **tendergossip@higginsconstruction.co.uk**

Department	Target	Tot
Pre Con Cost Mgmt	30	32
Pre-Con Design Mgmt	74	78
CSR	8	18
Contracts Mgmt	32	26

Department	Target	Tot
Surveying	40	7
Procurement	16	10
Site Mgmt	36	4
Support	4	4
Total	240	179

If you would like a copy of 'link' in large print, Braille, on CD or in your language, please contact Sam James, sam.james@higginsconstruction.co.uk